

**Please Note:** This agenda reflects the in-person experience at this year's People Summit and is subject to change. Some sessions will not be available for online attendees – this will be visible on the Attendee Hub agenda. Session descriptions coming soon.

Day One – Tuesday 17 <sup>th</sup> October 2023	
08:00 – 09:45	Hive Open with Tea and Coffee Refreshments
08:00 – 09:45	Arrival and Registration
09:45 – 09:55	<b>Welcome from your Conference Hosts</b> Dr Darren Kilroy, Medical Director - International, RLDatix Liz Jones, Chief Customer Officer - International, RLDatix
09:55 – 10:05	<b>Main Stage</b> <b>RLDatix Opening Address</b> Arti Fiaz, Sales Director, RLDatix
10:05 – 10:40	<b>Main Stage: Keynote</b> <b>Solution Keynote</b> Simon Courage, Chief Solutions Architect, RLDatix
10:40 – 11:10	<b>Main Stage: Keynote</b> <b>Civility Saves Lives</b> Dr Joe Farmer, Psychiatry CT3 Doctor, West Midlands
11:10 – 11:40	<b>Main Stage: Keynote</b> <b>A Vision for Patient Safety</b> Marcos Manhaes, Head of NRLS & LFPSE, NHS England
11:40 – 11:55	<b>Break</b> including Refreshments and Networking in the Hive
11:55 – 12:35	<b>Main Stage: Keynote</b> <b>From Plan to Reality – The Long-Term Workforce Plan</b> Dr Darren Kilroy, Medical Director - International, RLDatix Karen Swinson, Clinical Lead – Engagement Programme, RLDatix
12:35 – 13:00	<b>Main Stage</b> <b>In Conversation with your User Group and Forums</b> Led by Clare Harris, NUG Chair, Rostering and Workforce Matron, George Eliot Hospital NHS Trust Supported by Regional Chairs

13:00 – 14:00	<b>Lunch</b> including Networking in the Hive
14:00 – 15:00	<p><b>Main Stage – In Person Only</b></p> <p><b>Masterclass: The Foundations to True Flexibility</b>  <i>Hear from subject matter experts and the team at RLDatix to gain a full understanding on what it takes to create a truly flexible offering for your workforce and organisation. Join this session to understand what the key foundations to flexibility are; to hear about the importance of building in flexibility right from the beginning; and to find out how the introduction of Team Based Rostering to the ED Department at Northumbria Healthcare NHS Foundation Trust helped to improve flexibility for their workforce.</i>                      Liz Jones, Chief Customer Officer - International, RLDatix                      Dr Henry Carleton, Consultant                      Angela Garrett, Allocate System Lead, Northumbria Healthcare NHS Foundation Trust                      Liz Knott, ED Senior Sister, Northumbria Healthcare NHS Foundation Trust                      Michael Clasper, ED Charge Nurse, Northumbria Healthcare NHS Foundation Trust                      Laura Black, ED Clinical Charge Nurse / Matron, Northumbria Healthcare NHS Foundation Trust</p> <hr/> <p><b>Breakout Session 1 – In Person Only</b></p> <p><b>Governance, Risk and Compliance Masterclass</b>  <i>Hear from our product managers, experienced customers and subject matter experts to gain a full understanding as to how RLDatix technology products supports the changing needs of those focus on quality and patient safety today and over the next twelve months</i>                      Dr Darren Kilroy, Medical Director – International, RLDatix                      Alex Smith, Product Manager, RLDatix</p> <hr/> <p><b>Breakout Session 2 – In Person Only</b></p> <p><b>Medical Workforce Masterclass</b>  <i>Hear from our product managers, clinical team, experienced customers and subject matter experts to gain a full understanding as to how RLDatix technology products supports the needs of the medical workforce today and over the next twelve months</i>                      Chris Bond, Medics Rostering Specialist, RLDatix                      Tom Ross, Product Manager, RLDatix                      Leanne Hargreaves, Medical Rostering Lead, Royal Cornwall Hospitals NHS Trust                      Suzy Thalha, Clinical Admin Lead &amp; Rota Coordinator, Royal Cornwall Hospitals NHS Trust</p> <hr/> <p><b>Breakout Session 3 – In Person Only</b></p> <p><b>PSIRF Masterclass</b>  <i>A 'not to be missed' dive into the new Patient safety Incident Response Framework. With so many incidents citing workforce, and with so many investigations unpicking workforce practice and culture this session will be valuable whether you work in a patient safety role or workforce role. This masterclass will be delivered by one of the NHS framework accredited trainers and supported by our team will provide an essential overview of requirements and useful links to our solutions roadmap</i>                      Darren Thorne, Facere Melius</p>



14:00 – 15:00	<p><b>Breakout Session 4 – In Person Only</b>  <b>Temporary Staffing Masterclass</b>  <i>Hear from our product managers, experienced customers and our subject matter experts to gain a full understanding as to how RLDatix technology products supports the needs temp staffing today and over the next twelve months</i>                      Chair: Leigh Malyon, Head of Medics, RLDatix                      Richard Kitchen, Senior Product Manager, RLDatix                      Felicity Llewellyn, HR Systems Manager, Sirona Care &amp; Health                      Jason Mullarkey, Strategic HR Programme Lead, South Yorkshire ICB</p>
	<p><b>Breakout Session 5 – In Person Only</b>  <b>Safe Staffing Masterclass</b>  <i>Hear from our product managers, our clinical team, experienced customers and our subject matter experts to gain a full understanding as to how RLDatix technology products supports the needs staff staffing today and over the next twelve months.</i>                      Chair: Karen Swinson, Clinical Lead – Engagement Programme, RLDatix                      Paula Guest, Safer Staffing Implementation Lead (Community Nursing), Midlands Partnership NHS Foundation Trust                      Michelle Gamble, eRostering Lead Trainer, University Hospitals Bristol and Weston NHS Foundation Trust                      Sam Mitchelson, Electronic Rostering Service Lead, University Hospitals of Leicester NHS Trust                      Sarah Ibrar, Product Manager, RLDatix                      Katie Milligan, Product Manager, RLDatix</p>
15:00 – 15:10	Transfer Break
15:10 – 15:40	<p><b>Main Stage Presentation</b>  <b>Using Data to Support Both Staff and Roster Excellence Through Effective Confirm and Support Processes</b>                      Lyn McIntyre MBE, Senior Safe Staffing Lead, Cambridgeshire and Peterborough NHS Foundation Trust                      Samantha Beji, eRostering Team Manager, Cambridgeshire &amp; Peterborough NHS Foundation Trust</p> <p><b>Breakout Session 1</b>  <b>Lessons in Using Software to Support Virtual Care and Changing Care Pathways</b>                      Yelena Burchill, Systems’ Facilitators Team Manager, University Hospitals Southampton NHS Foundation Trust                      Michael Deacon Poole, Workforce Systems Specialist, University Hospitals Southampton NHS Foundation Trust                      Bal Dhami, Workforce Systems Specialist, University Hospitals Southampton NHS Foundation Trust                      David Mulligan, Head of Workforce Systems and Deployment, Bolton NHS Foundation Trust</p> <p><b>Breakout Session 2</b>  <b>Danish Patient Safety Database – Identifying high risk medicines</b>                      Birgitte Drewes, Deputy Director, Danish Patient Safety Database</p> <p><b>Breakout Session 3</b>  <b>One Workforce: Teamwork demands on schedules and safety</b>                      Leigh Malyon, Head of Medics, RLDatix</p>

15:10 – 15:40	<p>Breakout Session 4 – In Person Only <b>Knowledge Skills and Experience Programme   Drop In Session</b> Karen Swinson, Clinical Lead – Engagement Programme, RLDatix Nadica Pankovska, Creative Strategy Lead, RLDatix</p> <p>Hive Live – In Person Only <b>LFPSE – Best Practice and Top Tips for Success on Form Design!</b> Jodie Conlon, Customer Success Team Lead – GRC, RLDatix</p>
15:40 – 16:00	<p><b>Afternoon Break</b> including Refreshments and Networking in the Hive</p>
16:00 – 16:30	<p>Main Stage Presentation <b>Is Workforce Safety Key to Patient Safety?</b> Karen Swinson, Clinical Lead – Engagement Programme, RLDatix</p> <p>Breakout Session 1 <b>Lessons in Launching Loop:: Hear from organisations on how they introduced Loop to their workforce, and what advice they offer to everyone rolling out the app.</b> Chair: Chris Hammersley, Senior Product Marketing Manager, RLDatix Donna-Marie O’Kane, eRoster Manager, Belfast Health &amp; Social Care Trust Anthony Pierre, HealthRoster Specialist, BUPA Cromwell Nathan Bull, Digital Workforce Business Manager, James Paget University Hospitals NHS Foundation Trust</p> <p>Breakout Session 2 <b>Improving Rostering Compliance to Save £850k in 6 Months</b> Sally Spencer, Head of Workforce Systems and Information, Croydon Health Services NHS Trust Janet Wolsoncroft, Optima (HealthRoster) Manager, Croydon Health Services NHS Trust</p> <p>Breakout Session 3 <b>How DCIQ completes the NWAS Assurance Triad</b> Allan Archer, Senior Patient Safety Manager, North West Ambulance Service NHS Trust Pamela Morris, Datix Systems Manager, North West Ambulance Service NHS Trust</p> <p>Breakout Session 4 <b>Developing a Responsive Culture</b> Dominic Olliver, Senior Manager – Workforce Rostering, Lewisham and Greenwich NHS Trust</p>

16:00 – 16:30	<p>Breakout Session 5 <b>Implementing the NHS Refugee Employment Project</b> Anthony Sembatya, Project Manager – Refugee Recruitment, West London NHS Trust Nathan Christie-Plummer, Deputy Director of Workforce, West London NHS Trust</p>
	<p>Hive Live – In Person Only <b>Using SafeCare to Support Workforce Challenges</b> <i>How Redeployments, Attendance and other Safe Care functionality can be used to manage workforce during strikes and major incidents.</i> Michaela Dallison, Customer Success Specialist, RLDatix</p>
16:30 – 16:40	Transfer Break
16:40 – 17:30	<p>Main Stage Keynote <b>Perspectives from Poet to Patient</b> Michael Rosen Children's author, poet, presenter, political columnist, broadcaster, and activist who has written 140 books. He served as Children's Laureate from 2007 to 2009. In March 2021, Rosen released the book <b>Many Different Kinds of Love: A Story of Life, Death and the NHS</b>, an account of his experience being hospitalised with COVID-19.</p>
17:30 – 17:35	<p>Main Stage <b>Day 1 Closing Remarks</b> Dr Darren Kilroy, Medical Director - International, RLDatix Liz Jones, Chief Customer Officer - International, RLDatix</p>
<p>End of Day One RLDatix Awards start at Bournemouth International Centre in Purbeck Hall at 19:00 (Drinks Reception)</p>	

Day Two – Wednesday 18 <sup>th</sup> October 2023	
08:30 - 09:00	Hive open with Tea and Coffee Refreshments
09:00 - 09:10	Hive Welcome
09:10 - 09:50	<p><b>Main Stage Keynote</b>  <b>Careful About Culture</b>            Roger Kline, University Fellow, Middlesex University Business School</p>
09:50 – 10:20	<p><b>Main Stage Keynote</b>  <b>Reading the Signals – Responding to Maternity and Neonatal Reports</b>            James Titcombe, Chief Executive, Patient Safety Watch and Patient Advocate</p>
10:20 – 10:30	Transfer Break
10:30 – 11:00	<p><b>Main Stage Presentation</b>  <b>Meet the Workforce of the Future</b>  <i>Join this panel of multi-generational, multi-disciplinary providers of care for an interesting delve into the needs of our changing workforce</i>            Dr. Darren Kilroy, Medical Director – International, RLDatix            Sam Taylor, Medical Student            Bob Wardell, Advanced Nurse Practitioner</p>
	<p><b>Breakout Session 1 – In Person Only</b>  <b>Ten Lessons in Retention Workshop</b>            Karen Swinson, Clinical Lead – Engagement, RLDatix            Dominic Olliver, Senior Manager – Workforce Rostering, Lewisham and Greenwich NHS Trust            Angela Garrett, Allocate System Lead, Northumbria Healthcare NHS Foundation Trust</p>
	<p><b>Breakout Session 2</b>  <b>Workforce Technology Lessons from Around the World</b>            Matthias Scholtz, General Manager – Germany, RLDatix            Anders Nilsson, Business Development Manager, RLDatix            Daniel Jackson, APAC Product Manager, RLDatix            Rupert Clarke, Programme Director, RLDatix            Tom Ross, Product Manager, RLDatix</p>
	<p><b>Breakout Session 3</b>  <b>Exploring eRostering Fundamentals – PHU Improvement Programme</b>            Tom Weeks, Workforce Transformation Manager – Systems, Portsmouth Hospitals University NHS Trust</p>

10:30 – 11:00	<p><b>Breakout Session 4</b> <b>Once for Wales: Concerns Management Systems   The Journey So Far</b> Jonathan Webb, Head of Safety and Learning, NHS Wales</p>
	<p><b>Breakout Session 5</b> <b>Student Nurse Clinical Placement Expansion Project   Collaboration + Communication = Success</b> Rose Hagreen, Head of eRostering (Nursing and Midwifery Services), Calderdale &amp; Huddersfield NHS Foundation Trust</p>
	<p><b>Hive Live – In Person Only</b> <b>The Domino Effect – From Roster Automation to Safer Staffing</b> Kiri Hargreaves, Customer Success Team Lead, RLDatix</p>
11:00 – 11:20	<b>Break</b> including Refreshments and Networking in the Hive
11:20 – 11:50	<p><b>Main Stage Session</b> <b>Using Productivity to Support Happier Staff and Sustainable Care</b> Paul Scandrett, Director – International Healthcare, RLDatix Dr Henry Carleton, medical doctor, entrepreneur and expert in clinical productivity</p>
	<p><b>Breakout Session 1 – Facilitated Roundtable – In Person Only</b> <b>Developing a Workforce Team Fit for the Future</b> Sam Mitchelson, Electronic Rostering Service Lead, University Hospitals of Leicester NHS Trust</p>
	<p><b>Breakout Session 2</b> <b>Supporting your Workforce with Compassion: Pregnancy Loss Policies at Birmingham Women’s and Children’s NHS Foundation Trust</b> Mark Appleby, Head of People Service Transformation, Workforce, Training and Education Directorate, NHS England</p>
	<p><b>Breakout Session 3</b> <b>One Workforce: Outcomes-based Engagement of the Multi-Professional Team</b> Dr. Darren Kilroy, Medical Director – International, RLDatix</p>
	<p><b>Breakout Session 4 – In Person Only</b> <b>Skills: Influencing</b> <i>Even when you have the technology, the leadership support, the skills and data are often essential to be able to effectively influence others. As part of our commitment to supporting customers to unlock the greatest outcomes from technology and data we are delighted to bring this training session that explores the skills needed to influence others. Many people in organisations have great ideas which fail to get off the ground because they're unable to get buy-in from the right stakeholders. In this 30-minute skills session, you'll learn why it's difficult to influence others and how to get your message noticed. We'll then explore writing a message for the recipient rather than the sender, and finish with a practical message structure which you can use for spoken and written communications as you try to influence others.</i></p>



11:20 – 11:50	<p>Hive Live <b>Loop – The Easy Way! Top Tips on how to Successfully Rollout</b> Hollie Archibald, Customer Success Specialist, RLDatix</p>
11:50 – 12:00	Transfer Break
12:00 – 12:30	<p><b>Main Stage: Facilitated Roundtable</b> <b>Skills: Using Data to Tell Stories</b> Wes Sawkins, Head of CS Ops and Analytics, RLDatix Karen Swinson, Clinical Lead – Engagement Programme, RLDatix</p> <hr/> <p><b>Breakout Session 1 – In Person Only</b> <b>NHSP Roundtable</b> Led by Clare Harris, NUG Chair, Rostering and Workforce Matron, George Eliot Hospital NHS Trust</p> <hr/> <p><b>Breakout Session 2</b> <b>Optima: the Journey, the Roadmap, the Enterprise Platform.</b> Jess Beardmore, Senior Product Manager, RLDatix Shannon Dukes, Product Specialist Optima, RLDatix</p> <hr/> <p><b>Breakout Session 3</b> <b>5 High Impact Actions to Help Reduce Care Backlog</b> David Mulligan, Head of Workforce Systems and Deployment, Bolton NHS Foundation Trust</p> <hr/> <p><b>Breakout Session 4 – In Person Only</b> <b>Skills: Delivering Effective Feedback</b> <i>Whether you are in risk, patient safety or workforce roles we know you will often be charged with giving feedback, sometimes that is challenging and difficult feedback. How feedback is given and received impacts many of the potential outcomes from the technology we provide.</i> <i>Are you one of the many people who is nervous about giving feedback to others? In this interactive 30-minute skills session, you'll begin by learning what feedback is... and what it isn't. We'll then explore how to get more comfortable with feedback and the steps you can take to set yourself up to deliver feedback that hits the mark. All this leads in to two memorable and effective blueprints for delivering effective feedback: the feedback conversation map and the EAR™ feedback structure.</i></p>



12:30 - 13:15	<b>Lunch</b> including Networking in the Hive
13:15 – 13:35	<p><b>Main Stage</b>  <b>Our Commitment and Vision to Support and Partner You into the Future</b>                  Jeff Surges, CEO, RLDatix</p>
13:35 – 14:05	<p><b>Main Stage: Keynote</b>  <b>Customer Spotlight: Frimley Health NHS Foundation Trust</b>                  Mara D’Mello, eRostering Manager &amp; Project Manager for Medics Rostering, Frimley Health NHS Foundation Trust                  Michael Ellis, Associate Director of People, Frimley Health NHS Foundation Trust                  Robert Shuttleworth, Head of People, Digital &amp; Analytics, Frimley Health NHS Foundation Trust</p>
14:05 – 14:40	<p><b>Main Stage Panel</b>  <b>Here to Listen and Support You – Meet the RLDatix UK Leadership Team</b>                  Chair: Dr Darren Kilroy, Medical Director - International, RLDatix                  Arti Fiaz, Commercial Director                  Martin Dew, VP Services, Support and Success                  Liz Jones, Chief Customer Officer - International, RLDatix</p>
14:40 – 15:00	<b>Afternoon Break</b> including Refreshments and Networking in the Hive
15:00 – 16:00	<p><b>Main Stage Session – In Person Only – Repeat</b>  <b>Safe Staffing Masterclass</b>  <i>Hear from our product managers, our clinical team, experienced customers and our subject matter experts to gain a full understanding as to how RLDatix technology products supports the needs staff staffing today and over the next twelve months</i></p> <p>Chair: Karen Swinson, Clinical Lead – Engagement Programme, RLDatix                  Paula Guest, Safer Staffing Implementation Lead (Community Nursing), Midlands Partnership NHS Foundation Trust                  Michelle Gamble, eRostering Lead Trainer, University Hospitals Bristol and Weston NHS Foundation Trust                  Sam Mitchelson, Electronic Rostering Service Lead, University Hospitals of Leicester NHS Trust                  Sarah Ibrar, Product Manager, RLDatix &amp; Katie Milligan, Product Manager, RLDatix</p>
	<p><b>Breakout Session 1 – In Person Only – Repeat</b>  <b>Medical Workforce Masterclass</b>  <i>Hear from our product managers, clinical team, experienced customers and subject matter experts to gain a full understanding as to how RLDatix technology products supports the needs of the medical workforce today and over the next twelve months</i></p> <p>Chris Bond, Medics Rostering Specialist, RLDatix                  Tom Ross, Product Manager, RLDatix                  Leanne Hargreaves, Medical Rostering Lead, Royal Cornwall Hospitals NHS Trust                  Suzy Thalha, Clinical Admin Lead &amp; Rota Coordinator, Royal Cornwall Hospitals NHS Trust</p>

15:00 – 16:00	<p><b>Breakout Session 2 – In Person Only – Repeat</b>  <b>Temporary Staffing Masterclass</b>  <i>Hear from our product managers, experienced customers and our subject matter experts to gain a full understanding as to how RLDatix technology products supports the needs temp staffing today and over the next twelve months</i>                      Chair: Leigh Malyon, Head of Medics, RLDatix                      Richard Kitchen, Senior Product Manager, RLDatix                      Felicity Llewellyn, HR Systems Manager, Sirona Care &amp; Health                      Jason Mullarkey, Strategic HR Programme Lead, South Yorkshire ICB</p>
	<p><b>Breakout Session 3 – In Person Only – Repeat</b>  <b>Masterclass: The Foundations to True Flexibility</b>  <i>Hear from subject matter experts and the team at RLDatix to gain a full understanding on what it takes to create a truly flexible offering for your workforce and organisation. Join this session to understand what the key foundations to flexibility are; to hear about the importance of building in flexibility right from the beginning; and to find out how the introduction of Team Based Rostering to the ED Department at Northumbria Healthcare NHS Foundation Trust helped to improve flexibility for their workforce.</i>                      Liz Jones, Chief Customer Officer - International, RLDatix                      Dr Henry Carleton, Consultant                      Angela Garrett, Allocate System Lead, Northumbria Healthcare NHS Foundation Trust                      Liz Knott, ED Senior Sister, Northumbria Healthcare NHS Foundation Trust                      Michael Clasper, ED Charge Nurse, Northumbria Healthcare NHS Foundation Trust                      Laura Black, ED Clinical Charge Nurse / Matron, Northumbria Healthcare NHS Foundation Trust</p>
16:00	Hive Closing
<b>End of Day Two</b>	